

Office of the Ombudsman Senior Management Team



ABIGAIL FINDA GBO-MUSA (MRS.)
HUMAN RESOURCES MANAGER
HEAD OF HUMAN RESOURCES & SUPPORT SERVICES DIVISION

Mrs. Abigail Finda Gbo-Musa holds a Master's degree in Finance and Accounting, a Bachelor of Science with honors Degree in Applied Accounting and a Technician Diploma in Accounting from Institute of Public Administration and Management, University of Sierra Leone. She also holds a Higher Teachers Certificate (Secondary) in Business Studies from Milton Margai College of Education. She also holds Certificates in Budgeting and Finance Essentials from Care Academy.

She has participated in various trainings on finance, administrative and Ombudsman functions.

Abigail was employed as Finance and Administrative Officer at the Office of the Ombudsman in August, 2009. She was later promoted to Finance and Administrative Manager in August 2013. A post she held up to the end of December 2017 when she was promoted to the position of Director of Human Resources and Support Services in January 2018.

Prior to joining the Office, Abigail worked with CARE International in Sierra Leone from June 2007 to August 2009, first as Finance and Administrative Compliance Assistant in the Coordination and Compliance Unit for the implementation of a USAID funded project by a consortium of four International Non-Governmental Organizations (CARE, Africare, World Vision and CRS) and later as Compliance Officer in the Risk Management and Compliance Unit of CARE International. She took the responsibility of conducting financial and administrative review, facilitate building and strengthening of partners institutional capacity, oversee the sub-grant management process and reporting to donor.

Whilst at CARE, she also acted as Risk Management and Compliance Manager and Assistant Chief of Party for the consortium.

She was a Senior Teacher and Bursar from September 2000 to May 2007 at the United Methodist Secondary School for Girls. She was in charge of collection and managing of the finances of the school.

She started her teaching career in September 1998 and taught Business Studies up to August 2000 at the Harford School for Girls.

Abigail Finda Gbo-Musa has vast knowledge and practical experience in finance and administrative issues. She is capable of adapting almost immediately to any prevailing environment. She likes reading. She works with people from different cultural background.



MADELINE O'NEIL
DIRECTOR OF FINANCE & INTERNAL AUDIT
HEAD OF FINANCE DIVISION

Madeline O'Neil holds a Bachelor's degree in Social Sciences & Law, majoring in Accounting from Fourah Bay College University of Sierra Leone, and she is a Member of the Association of Chartered Certified Accountants (ACCA).

She began her career in 2006, when she started working at the Audit Service Sierra Leone as an Auditor, and rose through the ranks to the position of a Principal Auditor. She has audited several Ministries, Departments and Agencies, and was a key player in the audit of the Public Accounts of Sierra Leone where she carried out her duties with persevering determination and high level of integrity.

During her tenure at Audit Service Sierra Leone, she attended several audit trainings on Audit Report Writing, Forensic Audits and workshops on Integrity to name a few.

As a Leader, she has been able to deliver results to the expected standards, and within expected time frames and budget.

With over 10 years working in the Supreme Audit Institution of Sierra Leone, she has a quest for change to enable her strike a balance in her career as a Chartered Accountant. That led her to accept the appointment as the Finance Director of the Office of the Ombudsman in January 2018. She also holds an ACCA and BSC Accounting from Fourah Bay College university of Sierra Leone.



ALEX YEMBEH MANSARAY
SENIOR INVESTIGATIONS OFFICER
HEAD OF NORTH-EAST PROVINCE REGIONAL OFFICE, OFFICE OF THE
OMBUDSMAN

Alex Yembeh Mansaray was born on the 19th August 1978. He holds a Bachelor of Arts degree in History and Politics from Fourah Bay College University of Sierra Leone. He also holds a Higher Teachers Certificate (Secondary) from the Port Loko Teachers College. He has worked for the Sierra Leone Police Force as an Investigator in the Criminal Investigations Department and the Complaint Discipline Internal Investigation Department for eight years. He was a supervisor at the Anti-Drugs Syndicate at the Criminal Investigations Department Headquarters within the Sierra Leone Police Force. He was recruited by the Office of the Ombudsman in 2010 as an investigator and was promoted to Senior Investigation Officer in 2014 and due to his outstanding performance and commitment.



GAWA WILFRED- AMARA
SENIOR INVESTIGATIONS OFFICER
HEAD OF EASTERN PROVINCE REGIONAL OFFICE; OFFICE OF THE
OMBUDSMAN

Gawa Wilfred Amara was born on the 30th September, 1973 in Yandohun town in the Kailahun District, Eastern Region of the Republic of Sierra Leone. He is the Regional Manager in Eastern Regional office of the Office of the Ombudsman, Sierra Leone.

He took up appointment as Investigating Officer in the Office of the Ombudsman for the Kenema Office on the 1st June, 2013. This came not long after he had graduated with a BA degree with Honours in English (First Class) from Fourah Bay College, University of Sierra Leone in 2011 wherein he also won the Prof. and Mrs. Kosonikah Koso-Thomas Award for the Best Graduating Student in English for the 2010/2011 academic year.

Gawa Wilfred Amara had earlier attended the Eastern Polytechnic, Kenema where he graduated with a Higher Teachers Certificate (HTC) Secondary (Second Division) with a Language Arts as Major and Religious and Moral Education as minor. Upon graduation in 2002, he took up a teaching appointment at the Ahmadiyya Muslim Secondary School, Kenema. As a teacher, he had the opportunity of heading the Literary and Debating Society Committee and the Head of Department for English Language. He was promoted to the position of Senior Teacher and Staff Secretary, positions he held with a proven track record.

Whilst serving as a teacher, he found himself a niche as a media practitioner, a practice he balanced well with his teaching job. He served as Associate Editor for the Sierra Leone Teachers Union News Letter – “The Teacher” from 2008 – 2013. He also served as a volunteer staff reporter and presenter of programmes on the Eastern Radio FM 101.9, in Kenema. He holds two certificates of participation in workshops for radio presenters jointly organized and sponsored by British Council, Plan International and Standard Chartered. In 2006, he was issued with a certificate of Participation in a Training of Trainers Workshop in Peace Building Comprising: a) Creative and Constructive Interventions in Conflict and b) Basic Mediation Skills.

From 2000 to 2003, he tried his hand with the print media and soon rose to the position of Eastern Region Correspondent for the then ‘New Front Line Communications’ an opportunity that really ushered him into the media world.

All these experiences plus readiness to learn have left him with a high level of personal and professional integrity; a strong ability to function well in a multi-cultural environment; result-oriented personality with a proven problem solving skill; very strong communication skills with the ability to prepare, present and discuss findings in written and oral forms; effective mediation skills and ability to work under stress and to meet deadlines.



ALEX NALLO
SENIOR INVESTIGATIONS OFFICER
HEAD OF SOUTHERN PROVINCE REGIONAL OFFICE, OFFICE OF THE
OMBUDSMAN

Mr. Alex Nallo is a retired teacher with twenty-five years post graduate teaching experience. He acted as Principal in Centenary United Methodist Senior Secondary School, Bo. He graduated with BSc Agricultural Education in Njala University College in 1988. He has also done several post graduate certificate trainings in Conflicts and Peace studies, Human Rights programs with Conciliation Resources UK. He was appointed Investigation officer in the Southern Province in September 2013 and later to Senior Investigation Officer in 2017. He assumed the position of Regional Manager effective January 2018. In March 2013, He was appointed Program Manager, Justice, Peace and Human Rights Commission, Catholic Diocese of Bo, Southern Province, Sierra Leone. In 2007 to 2013, he was elected as Regional Chairman, Civil Society Movement South, Sierra Leone. He acted as District Coordinator National Election Watch, Bo District. He also took the responsibility as vice chairman of Transport Stakeholders of Traffic and Disaster Management Taskforce Southern Region, Sierra Leone.

He has championed various Advocacies and Human Right campaigns against sexual and gender based violence in the southern province. He was appointed coordinator Conflict Transformation Unit in Peace and Reconciliation Movement S/Leone a Local Non-Governmental Organization from 1996 to 2012. While in the program, he pioneered a delegation to UK on the invitation of Common Wealth to present a paper on the path to Peace and a dissemination Seminar on Indigenous Mechanisms on Conflict Transformation and Peace building in Sierra Leone in 2005 organized by Conciliation Resources UK in collaboration with Common Wealth UK.

He was appointed Acting Animator, UK Charity based Organization Conciliation resources, Southern Province in 2003. He facilitated Community Peace building in bridging gaps among marginalized youths in deprived communities in southern region. He was a Regional Coordinator South, Truth and Reconciliation Commission Sierra Leone from 2002 to 2004 to create an impartial historical record of violations or abuses of human rights and international humanitarian law related to the armed conflict in Sierra Leone. He undertook investigations and researched key events, causes, pattern of abuse or violations and the parties responsible, took statements, rehabilitated war victims through psychosocial counseling, and organized Public hearings. Additionally was trained and worked as District Reconciliation Officer, Legal and Reconciliation Unit, TRC in 2003 organized by UNDP. He is the winner of an Award A Civil Rights Activist of the Year 2007 for excelling in the field of Human Rights Activism in the region by UK Charity Organization BODDA.

He is also a winner of Media friendly personality in Southern Region in 2014 by Sierra Leone Association of Journalists. He is a winner of an award of excellence for outstanding performance for Professional Public Servant in 2015 by Local Policing Partnership Board, Sierra Leone. Mr. Alex Nallo has several publications on stress Management, how to live happily with people (article), and advice to those at the point of divorce and conflict Transformation using traditional mechanisms.